

Responding to Immigration Enforcement Activity: Patient Care, Privacy & Preparedness

Overview

AHS's approach is designed to protect patient privacy, support access to care, and give staff a clear process when immigration enforcement personnel are present.

Agenda

1. SB 81 and AHS's Existing Protocols
2. Caring for Patients in Immigration Enforcement Custody
3. Staff Resources
4. Updated AG Guidance and Next Steps

SB 81 and AHS Protocols

Escalation & Legal Review

- Single escalation pathway through Administrator -on-Call (AOC).
- AOC coordinates with Legal and appropriate leadership.
- Frontline staff are not expected to interpret warrants or independently decide whether a request is legally valid.

Access & Patient Information

- AHS identifies nonpublic patient -care areas and uses signage and access controls.
- Requests for access to nonpublic areas or patient information are routed for review.
- Patient information is protected from disclosure except as permitted or required by law.

Staff Preparedness

- Written guidance and recurring staff education.
- Scenario preparation for AOCs and operation leaders.
- Badge buddies and quick -reference resources for staff.
- Desktop Chat presentations and recorded trainings

Caring for Patients in Immigration Enforcement Custody

Prioritizing patient care and privacy

The protocol provides guidance for navigating immigration -enforcement encounters while keeping patient care, privacy, and clinical needs at the forefront.

Supporting care teams

Provides a framework for navigating these situations, with escalation pathways to the AOC and Legal for support.



RESTRICTED AREA
Patients and Authorized
Individuals Only

ÁREA RESTRINGIDA
Solo pacientes y
personas autorizadas

限制區域
僅限病人和被授權者

KHU VỰC HẠN CHẾ
chỉ dành cho bệnh nhân và cá
nhân được ủy quyền

 **ALAMEDA**
HEALTH SYSTEM

alamedahealthsystem.org/immigration-resources/

Staff Resources

Badge buddies

Quick -reference steps for escalation and care of patients in custody.

Protocols

Escalation Protocol and Caring for Patients in Immigration Enforcement Custody.

Know Your Rights cards and community resources

Patient -facing information and community resources

Staff education

Staff memos, presentations, and recorded training resources.

Desktop Chat

Live and recorded presentations on AHS's Protocols

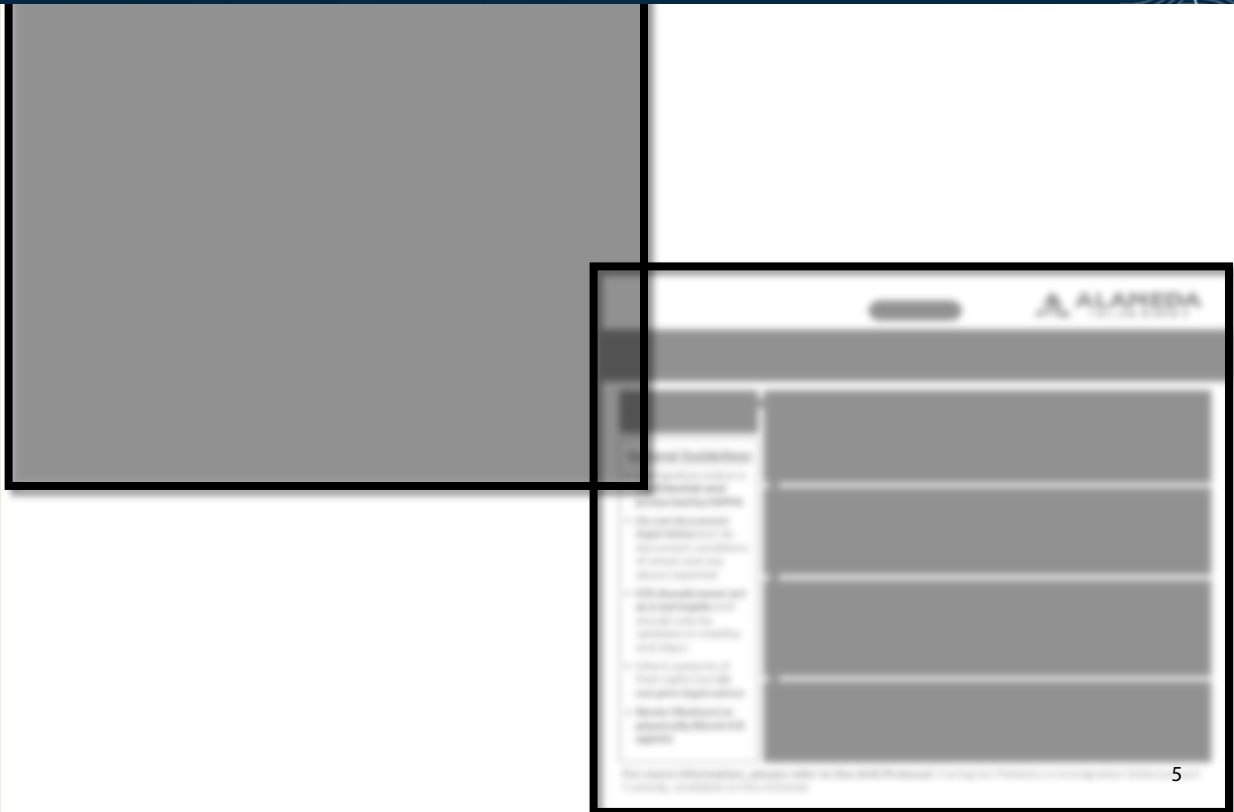
Immigration Resources

Recursos de Inmigración

移民資源

Nguồn thông tin về Di trú

We Serve All! - ¡Servimos a todos! - 我們服務所有人! - Chúng tôi phục vụ tất cả !!



Policy Update & Next Steps

The California Attorney General recently released revised model hospital policies regarding immigration enforcement.

AHS is reviewing its existing protocols and resources to:

- Build on existing escalation and patient care protocols
- Reflect updated Attorney General guidance
- Provide additional clarity on roles and responsibilities

Promoting Safe and Secure Healthcare Access for All

Guidance and Model Policies to Assist California's Healthcare Facilities in Responding to Immigration Issues





Caring, Teaching,
Healing, Serving All