



FOR IMMEDIATE RELEASE

Best of California Awards recognize new business and health-services enablement tools, and other technology-enabled initiatives

Sacramento, Calif. – September 12, 2017 – The Center for Digital Government (CDG) presented the [Best of California Awards](#) today during the California Technology Forum. The Best of California Awards recognize state and local government organizations for innovative technology initiatives.

This year's Best of California awards include [18 winners](#).

Mayor Eric Garcetti's Innovation Team was honored with two winning initiatives, the Los Angeles Business Portal and the Los Angeles Indices of Neighborhood Change and Displacement Pressure. The Los Angeles Business Portal is a mobile-first, multilingual educational site that simplifies the process for entrepreneurs to launch or grow a business in Los Angeles. The portal is an excellent example of the digitization of government services – enabling responsiveness, efficiency and transparency in how government interacts with citizens. Previously, registering and starting a business could take weeks - it now takes as little as 20 minutes.

The Los Angeles Indices of Neighborhood Change and Displacement Pressure (LAINC) is an interactive mapping application and data analytics tool that provides insights into socio-economic neighborhood changes and predicts vulnerability to residential displacement. LAINC helps ensure LA's programs are accurately targeted and deployed.

"The digital age has given local government new opportunities — and responsibility — to share data that delivers transparency and brings unique insight into where we live and how business is done," said L.A. Mayor Eric Garcetti. "L.A. is a digital leader because we believe in the power of information to help solve our greatest challenges, grow our economy and drive innovation in the public and private sectors."

The Best of California awards included two for Covered California, for their Enrollment Partner Portal supporting over 5,000 enrollment partners statewide, and for their social media campaign "Real Stories of Covered California," which features videos of members designed to help drive engagement and enrollment in the program.

The Department of Corrections and Rehabilitation (CDCR) also was recognized twice – for the Environmental Health and Safety Program, which establishes electronic medical recordkeeping for all 59,000 CDCR employees and for their Virtual Integrated Mobile Office, which eliminates

the need for field books and reduces travel time, resulting in staff time savings of 175,000 hours annually.

“I would like to extend my congratulations to all of the nominees and winners in this year’s Center for Digital Government’s Best of California Awards,” said Amy Tong, chief information officer, California Department of Technology. “As a public servant, I know first-hand that much of the great work we do can often be overlooked. These awards are an excellent opportunity to highlight innovation in technology and how it can positively impact the lives of Californians.”

Best of California Award winners are selected by a panel of judges based on several criteria, including collaboration among agencies, innovative use of technology, economic benefits and improving public services and business processes.

2017 Best of California Awards:

Demonstrated Excellence in Project Management

- Jose Alvarez, Information Systems Manager, City of Los Angeles Information Technology Agency
- Carrie Hoff, Deputy Director, County of San Diego Health and Human Services Agency
- Antonio Sajor, Jr., Captain of Technical Services Division, Police Department, City of Stockton

Best Application Serving the Public

- California Immunization Registry 2, California Department of Public Health
- Franchise Tax Board Customer Service Dashboard, California Franchise Tax Board
- Covered California Enrollment Partner Portal, Covered California

Most Innovative Use of Social Media/Citizen Engagement

- Real Stories of Covered California, Covered California

Best IT Collaboration Among Organizations

- E-CRIMS - Alameda County Criminal Justice Integration
- SanGIS - San Diego Geographic Information Source, City and County of San Diego

Best Application Serving an Agency’s Business Needs

- CDCR Environmental Health and Safety Program, California Department of Corrections and Rehabilitation
- LEADER Replacement System Project, Los Angeles County Department of Social Services and the California State Office of System Integration
- The Los Angeles Business Portal, City of Los Angeles Mayor’s Innovation Team
- SFO TaxiQ: A Mobile Application to Manage Taxi Trips, San Francisco International Airport

Best Mobile/Wireless Project

- Virtual Integrated Mobile Office, California Department of Corrections and Rehabilitation
- myOCgov Mobile Application – Find County of Orange Services Near You, County of Orange

Most Innovative IT Workforce Initiative

- City of Riverside Innovation and Technology Department's Kaizen Career Road Map Program

Best Data Analytics / Business Intelligence Project

- CalWIN Business Intelligence Solution, Welfare Client Data Systems Consortium/ CalWIN
- The Los Angeles Indices of Neighborhood Change and Displacement Pressure, City of Los Angeles Mayor's Innovation Team

ABOUT THE CENTER FOR DIGITAL GOVERNMENT

[The Center for Digital Government](#) (CDG) is a national research and advisory institute focused on technology policy and best practices in state and local government. CDG provides public- and private-sector leaders with decision support and actionable insight to help drive 21st-century government. CDG is a division of [e.Republic](#), the nation's only media and research company focused exclusively on state and local government and education.

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Contact:

Janet Grenslitt
Director of Surveys and Awards
Center for Digital Government
jgrenslitt@centerdigitalgov.com
916-932-1300